



## JOIN OUR TEAM

### Lucky Eagle Casino & Hotel Career Opportunities as of January 1st, 2022

#### **Line Cook I (FT)**

S/he works in a fast-paced environment. This position will learn entire kitchen operation. Will follow all food safety guidelines set forth by regulatory agency and following Lucky Eagle Casino & Hotel Casino policy, etc.

#### **Line Cook 2(FT)**

This position will assist all cooks with: performance of their daily routine work as requested or required, preparation of daily entrees as determined by room chef, making bulk menu items, setting up or breaking down cook's stations, watching temperatures, preparing vegetables, following all food safety guidelines set forth by regulatory agency and following Lucky Eagle Casino & Hotel Casino policy, etc.

#### **Slot Technician I (PT)\***

This position is responsible for the installation, operation, troubleshooting, repair and maintenance of the Tribal Lottery System (TLS), the Bingo System and the Keno System. Handles machine related issues in a prompt, courteous and professional manner. Works as a team with the Slot Supervisors and Slot Attendants to assist guests in a timely manner.

#### **Hotel Manager (FT)\***

This position is responsible for the overall efficient management of all hotel & revenue management operations and applicable staff, including, but not limited to: Front Desk, call center, and housekeeping. This role controls hotel operations expenses and ensures all staffing aligned with Guest Centric Scheduling model while maintaining high guest satisfaction scores.

S/he is responsible for preparing and ensuring adherence to the department's budget, including the calculation of costs and estimated completion dates for current and future projects. This position classification develops and implements processes and procedures that comply with Tribal, State and Federal laws, rules and regulations and safeguard end-user confidential information.

#### **Graphic Designer (FT)\***

The primary responsibility of the Graphic Designer position is to create cohesive sets of visual communication vehicles (from concept to industry standard prepress and digital files) for direct mail offers, promotions, and specials (e.g., restaurants and hotel). Designer will take portraits and product photos as needed to support projects. Designer will also be expected to contribute to website asset design and maintenance, social media graphics and posting, other content management, internal communications, and digital communication projects in collaboration with the advertising design team, other team members, and outside vendors.

#### **Security Officer (FT)\***

This position will ensure the protection of company assets and the safety of our guests, and team members. The Security Officer will engage with our guests in a friendly, helpful and positive manner. This position ensures the confidentiality, security and accuracy of guest's records, and promotes positive guest and team member relations. Strong written and verbal communication skills are required and outstanding guest service to fellow team members, guests, vendors, etc. is expected.

#### **Security Supervisor (FT)\***

This position is responsible for overall supervision of the security department on designated shift. The Security Supervisor is responsible for ensuring compliance with applicable Tribal, State, and Federal Law, rules, regulations, processes, procedures. May assist with training and will ensure the protection of company assets and the safety of our guests, and team members.

#### **Bingo Floorperson (PT)\***

This position provides and sells bingo products to guests; assists guests with playing bingo; calls/verifies bingos' to the bingo caller; draws, announces and processes the number on the bingo balls selected utilizing bingo caller station. Bingo Floor person is a highly visible guest service position where knowledge of bingo and superior guest service are essential. A neat well-groomed professional appearance is essential at all times.

#### **Slot Supervisor (FT)\***

This position is responsible for managing the daily activities of the Slot Attendants in an effort to obtain this goal by ensuring all Lucky Eagle Casino & Hotel guests are provided with fast, friendly and knowledgeable service at all times. This position ensures the confidentiality, security and accuracy of guest's and team member's records, and promotes positive guest and team member relations. Strong written and verbal communication skills are required and outstanding guest service to fellow team members, guests, vendors, etc. is expected. Regular attendance is required, and on occasion, later hours or weekend time may be required with project deadlines and a neat well-groomed professional appearance is essential at all times.

#### **\*Class III License Required**

The Lucky Eagle Casino & Hotel has a Native American preference in our employment policies. All candidates who are considered for employment with the Lucky Eagle Casino & Hotel are subject to a pre-employment drug screen and background check. **Failure to disclose any criminal activity on your application may disqualify your application. Only completed applications will be accepted.** Lucky Eagle Casino & Hotel Human Resources reserves the right to close positions of continuous status at any time upon finding a qualified applicant (after a minimum five days). Positions listed above that are primarily indoors may work in a heavy smoking environment and may be exposed to fluctuations in temperature when working near the entrances/ exits. While working on the floor of the Casino team members are continuously exposed to noise from slot machines, customers, music and the public announcement system, as is common in a Casino environment.

Positions listed above that are primarily outdoors are exposed to the elements on a continuous basis, twelve (12) months out of the year. These positions may, from time-to-time be exposed to a heavy smoking environment and noise from slot machines, customers, music and the public announcement system, as is common in a Casino environment. To Apply: Visit our website at <http://www.luckyeagle.com/careers> for an online application. Click on the "Current Openings" this will show a list of all the positions currently open. Follow the application instructions to apply.