

Chehalis Community Services Office

Temporary Relocation

June 2025

The DSHS Community Services Office located at 151 NE Hampe Way, Chehalis, WA 98532, is relocating to **1247 Harrison Ave.**, **Centralia, WA 98531**, effective **July 1, 2025**. Signage alerting the public of this change was posted as of May 15. Our external communications plan includes meetings with community partners, a press release, social media and updates to our <u>DSHS</u> <u>Office Locator</u> webpage.

Reason for the Change

The lease expires at the current site on June 30, 2025. We are seeking a permanent location that expands our capacity to serve the public and improve customer experience. While long-term plans are being developed, we have found a temporary location in Centralia.

When the Change Will Occur

In-person services at the current location will be available 8 a.m. to 3 p.m. through Monday, June 30.

Transitional Support for the Community Starting July 1

Our DSHS <u>mobile outreach trucks</u> will be available 8 a.m. to 3 p.m. Monday to Friday at our new location, 1247 Harrison Ave., Centralia, WA 98531, to serve customers while the building is readied for full operations. In the interim, we encourage customers to access services via the Customer Service Contact Center at 877-501-2233 or online at <u>WashingtonConnection.org</u>. Inperson services are available at nearby Community Services Offices, which can be found on the DSHS Office Locator.

Transportation

The new location is 4.1 miles away from the current site via Kresky Boulevard (approx. 13-minute drive) or 5.9 miles via I-5 (approx. 12-minute drive). Chehalis public transportation, Twin Transit, connects DSHS clients to our new location via the Centralia-Chehalis Connector Yellow Route.

Contacts for Additional Information

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